

## We have been busy!

3QA began by engaging TSOs (Third Sector Organisations) and other stakeholders, initiating the conversation around excellence in governance and quality, and our first group of organisations enrolled in the accreditation program. The year progressed with networking activities and events, additional organisations signed up for accreditation, and the 3QA team grew with the creation of a Research and Development component alongside the accreditation program.

## 3QA's 2018 Roadmap

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January 2018

- 3QA received the NCVO team, the National Council for Voluntary Organisations, a UK-based entity, that provides quality assurance, in Beirut for a country visit.
- UK Ambassador to Lebanon hosted 3QA for a reception at his residence to introduce the venture to relevant stakeholders.

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February 2018

- 3QA began implementing a series of awareness sessions on quality assurance in the third sector to local organisations across the country.

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March 2018

- The first TSO cohort joined the accreditation program, representing a range of sizes and sectors including education, humanitarian aid, food security and health.

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April – June 2018

- Introductory workshops and networking events continued: 3QA's third Introductory Workshop was held in collaboration with the UK Embassy in Beirut.
- 3QA continued its outreach, introducing the program to over 50 third sector entities by the end of quarter 3 of 2018.

- July – September 2018
- 3QA's Research and Development team began full sway, developing knowledge on all aspects of the Third Sector in Lebanon and the region.
  - New organisations joined 3QA.

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October 2018

- 3QA committed as a signatory to the UN Global Compact corporate responsibility initiative.

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November 2018

- Our workshops expanded outside Beirut. In collaboration with the Chamber of Commerce, Industry and Agriculture in Tripoli, a workshop was held for TSOs in North Lebanon and Akkar.

December 2018

- Our first year ended on a high note, with new organisations joining 3QA's accreditation program and the establishment of novel collaborations with donors and private sector entities set for 2019.
- The total reach of third sector stakeholders is over 100 entities.

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## 2018 Accomplishments and Lessons Learned

We have already seen the positive impact created by our accreditation program for enrolled organisations.




### A COMPETITIVE ADVANTAGE

One of the organisations currently going through the accreditation program reported winning a large grant from an international institutional donor.




### IMPROVED GOVERNANCE

Some of the organisations in our cohort have succeeded in restructuring their entire board and internal operations in line with international best practice.



### BRINGING PEOPLE TOGETHER

Organisations have reported that the accreditation program has succeeded in bringing together members across all levels of the organisation, working towards a common goal, greatly improving the working environment.



## Our work has only begun! Future Plans - 2019:

### - REACH ALL CORNERS OF LEBANON

- o Introduce 3QA to over 180 third sector stakeholders including local organizations, foundations, and CSOs.
- o Ensure to reach organisations in all governorates across Lebanon.

### - EXPAND COLLABORATIONS

- o Establish collaborations across public institutions, private entities (including banks and CSR initiatives), as well the Lebanese diaspora!

### - 3QA TO ENTER JORDAN

- o 3QA to complete extensive market study and introduce its programs to Jordan's third sector as of the third quarter of 2019.

**The future is bright and full of opportunities! 3QA, along with partners, collaborators and supporters will continue to work towards building a sustainable ecosystem for organisations to flourish in Lebanon and the region.**